

Mosaic's Proprietary Brand Framework

Premise: Situation / Motivation that sparked the brand's vision and drives its mission.

Support: List of issues/stats/facts that support the Premise.

Vision A long-term, aspirational view of the future as a result of one's brand impact. A mental visual of "tomorrow;" no action or how-to's. Mission The 3- to 5-year approach toward realizing the brand's Vision. Who, what, where, why and how. Defines what is at the core (soul) of an organization's culture and describes the key drivers that motivate it to do its work and flourish with satisfaction. Point of Difference The most compelling and motivating benefit that the brand can own in the hearts and minds of consumers relative to the competition. **Brand Promise** The commitment made to customer/constituents about what the brand will deliver to them ... that matters. **Target Audience Segments** A defined segmentation of individuals, groups or organizations that have a known affinity with the brand's vision or mission. Audience 2 Audience 3 Audience 4 Audience 1 Audience 5 Seneral description of the audience egments' industry, market history, Background current situation and pertinent information that connects audience to Demographic, psychographic description Profile that describes/defines each audience Purpose and/or perspective for audience Attitudes segment's affinity with brand. Quantify market size and any current Current Market factors that impact or influence decision-List potential market opportunities, i.e., Market who / where to focus energy and Opportunities resources. Vhat triggered/triggers audience Motivation / Pain segment's affinity with brand. Style, tone or expression of communications that inspire or sway Comm Influence audience segment. Preferred communication channels where audience goes for information about ndustry and/or products. List preferred products, services and Revenue Streams events by audience segment that generate revenue. Who else shares this market space? Competition What makes your brand a better option? Messaging The overarching communication to be conveyed in all executions. (Tied to vision) Key Message Secondary and/or Supportive statement that reinforces Key Message to further trigger/evoke emotion and/or response. (Tied to mission) Support Message Rationale States specifically why messaging will be effective within each audience segment Motto / Mantra

This could also serve as a brand tagline; it underscores the core essence of the brand vision and mission.